

2023 Job Description – Lifty

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| Title: Lifty | ID: |
| Department: Operations | Location: Operations - Lifts |
| Division: Seasonal | Reporting to: Lifts Team Leader |
| Created Date: 20190121 | Employment Type: Full Time Seasonal |
| | Version: |

Position Summary

The purpose of this job description is to describe the Key Tasks that the Lifty is responsible for and the Key Performance Indicators (KPI's) that will assist in the assessment of your performance. During your employment for the 2023 season you will be assessed on how you perform at a minimum of the following tasks.

Essential Duties and Responsibilities

The role of Lifty involves supporting the Lifts Team Leader with the day-to-day operations of the Lifts.

Perform the duties of the Lifts Department as needed.

Assist the Lifts Team Leader with the management of physical and personnel resources when required.

Advise the Lifts Team Leader as soon as practical of any significant incident or matter that is out of the ordinary and keep them regularly informed until such matter or incident is resolved.

Assist with other areas of field operations from time to time.

Provide the best level of customer service in all areas of field operations

Working as part of the lifts team, your role will include: a can-do attitude, strong organization and problem solving skills, you will be adapting to a constantly changing environment, balancing staff and our business needs.

Assist with other Operations duties as assigned

Ensure that operational procedures for the Lifts Department are up to date and adhered to.
Ensure that preventative maintenance is undertaken in accordance with the Lifts Maintenance schedules and in a timely manner.

Ensure that all Lifts maintenance logs and records are kept up to date.

Essential Duties and Responsibilities – Additional Information

Health & Safety

Identification and reporting of hazards,
Proactive in enforcing health and safety standards,
Responding to weather / snow conditions,
Manage process and paperwork i.e. HR, injuries, etc.

Achieving Excellence in all aspects of the business

Provide the best level of customer service in all areas of field operations
Willingness to lend a hand wherever you can,
Communicates effectively within and across teams,
Flexibility & Adaptability for positive outcomes,
Overall appearance of department including lift on and off points,
Problem solve any issues,
Support the delivery of safe lift operations,
Effective communication via 2-way radio

Customer Service

Communicate effectively with internal & external members/guests,
Proactive in meeting & greeting staff and member/guests,

Experience Requirements

| Years of Experience | Type of Experience |
|--|--------------------|
| Qualifications Organization (Membership card must be submitted), Current Certification Completion of Induction booklet and all H&S elements that are perennating to Mt/Company Operations | |

Core Competencies

Health & Safety Skills
Technical Skills
Attendance and Punctuality
Quality of Work
Interpersonal & Skills
Communication Skills
Approach to Work
Safety
Financial Responsibility
Supervisory/Leadership Skills